

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120

ORIGINAL



0000106994

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: 2010 JAN 27 A 11:39 **Fax:**

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion **No.** 2010 - 84490

Date: 1/26/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Charis **Last:** Schaefer

Account Name: Charis Schaefer

Home:

Street:

Work: (000) 000-0000

City: Litchfield Park

CBR:

State: AZ **Zip:** 85340

is: E-Mail

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

From: Charis Schaefer [mailto:
Sent: Monday, January 25, 2010 1:53 PM
To: Utilities Div - Mailbox
Subject: Public comment Form - Liberty Water

Please accept the attached comment form.

Charis Schaefer

Litchfield Park AZ 85340

Don't allow Liberty Water's attempt to increase the current rate by 120%. Liberty's letter to their customers indicates the population growth as a concern. The improvements were in a timeframe when properties had high values and no vacancies. Their decision to pay astronomical construction costs should not be the burden of those few left in the properties today. Was there no spending limit for the improvements? No consideration for the impact to it's customers? Liberty Water should be held responsible for it's decision to allow the costs of improvements to skyrocket, not its customer.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

JAN 27 2010

DOCKETED BY

M/M

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

January 26, 2010

RE: Liberty Water /Litchfield Park Service Company

Dear Water Customer:

Your letter regarding the Liberty Water /Litchfield Park Service Company ("LPSCO") emergency rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the LPSCO application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the emergency rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/26/2010

Opinion No. 2010 - 84490
